

# CHANGE MANAGEMENT

## Certification Programme

Why is  
**Change Management**  
important?



Identify people resistance and deal with it early in the process.



Assess overall impact of a change and apply it through the change process.



Support a smooth transition from current state to the desired future.



Qualified Education Provider™



**Take Charge Now!**  
Embrace **Change**,  
Undertake  
**Transformation**

Click Here to  
**Register Now!**

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## Why you should attend?



Uniquely local yet internationally flavoured.



Practical tools to support the change process.



Industry recognised methodologies with real Industry experiences.



ACMP's Qualified Education Provider (QEP)<sup>™</sup>.



Claimable under Human Resources Development Fund (HRDF) Special Training Assistance Scheme (SBL-Khas).

## Topics covered\*

1. Introduction to Change Management
2. Overview of Change Management Model
3. Change Impact Analysis (CIA)
4. Change Readiness Assessment (CRA)
5. Stakeholder Management
6. Communication Management
7. Learning and Performance Support
8. Knowledge Transfer and Transition Management
9. Making it Work:
  - Culture
  - Leadership change

*\* HumanCap has the right to revise the topics without informing the participants. It is our commitment to ensure that the topics delivered are the most updated and relevant to the Change Management practice*

